

Return Policy

To return Goods and receive a refund, Customer must: (a) provide a copy of the original invoice showing the purchase of the Good requested for return; (b) contact CEPI to receive a return authorization number within one year of the original delivery of the Goods to Customer; (c) clearly display the return authorization number on the outside of all return packages; and (d) return the Goods within 30 days of receiving a return authorization number. The following conditions may restrict return eligibility: (i) all Goods and parts must be complete, free of damage and in saleable condition; (ii) used, weathered and "take off" parts are not eligible for return; (iii) open seal kits, gasket kits and electrical items (switched, solenoids, etc.) and rubber products are not eligible for return; (iv) special order parts may not be eligible for return. The following restocking fees will apply to returned goods: (A) 0 – 30 days, 0%, (B) 30 days – 6 months, 15% of purchase price, (C) 6 months – 1 year, 20% of purchase price, and (D) older than 1 year, not eligible for return.